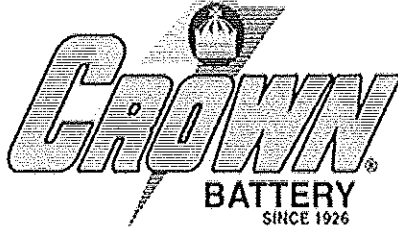


The Power Behind Performance



RETRON
TECHNOLOGIES

AN INTEGRATED ENERGY SYSTEM TECHNOLOGY COMPANY

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Crown Battery Warranty Guarantee

Limited Warranty

- 1. Scope of Limited Warranty:** Free Replacement Period: All Crown batteries are warranted to be free from defects in material and workmanship. Any battery which demonstrates a defect in material and workmanship (discharged or sulfated batteries do not apply) within a Free Replacement Period specified by Crown Battery Manufacturing Company will be replaced or repaired at the option of Crown Battery, free of charge, except for the cost of transportation of the battery. Please reference the following Crown Battery Warranty Period Schedule to determine the Free Replacement Period available for Crown Battery's lineup of SLI, AGM and Renewable Power battery products.
- 2. Limitations:** In all sales other than direct retail sales by the seller of batteries considered to be consumer products to individual consumers, the foregoing warranty is in lieu of all other warranties not expressly set forth herein, whether express, implied or statutory, including those of merchantability or fitness for a particular purpose. The seller's liability for breach of this warranty or for any other purpose is limited, at seller's option, to the replacement of the battery or a refund of the purchase price of the battery. In any event, the seller's maximum liability shall be limited to the refund of the price paid for the battery. **THE SELLER IS NOT RESPONSIBLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL COSTS, INCLUDING ANY EXPENSES FOR INSTALLATION, TOWING, ELECTRICAL SYSTEMS TESTS, CHARGING A BATTERY OR LOSS OF TIME. PLEASE NOTE: SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, OR EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**
- 3. Exclusions:** The limited warranty does not apply to batteries that are only discharged, have broken containers, covers or damaged terminals, have been frozen, overcharged, sulfated, have foreign material or additive put in the electrolyte, or when evidence of neglect or abuse is present. The warranty does not apply if Crown Battery's proprietary manufacturing code markings have been tampered with or destroyed, if the battery is used in applications for which it is not designed, or if it was installed or charged in reverse. Batteries installed in electric vehicle applications must not be used to run auxiliary loads that are unaccounted for by the battery charging system, and such use will void the warranty.
- 4. Warranty Service:** Return the suspect battery to any factory service center or factory authorized distributor, wholesaler or dealer. If an authorized representative cannot be located, contact Crown Battery's Customer Service Department via phone (+1.203.756.2161) or email (commercial@crownbattery.com). An authorized factory representative will be appointed to perform warranty service.



Battery Warranty Period Schedule

Starter ▪ Deep Cycle ▪ Renewable Power ▪ AGM

Crown Battery will replace, repair or, at its option, issue reimbursement for any Crown Battery Starter, Deep Cycle, Renewable Power or AGM battery product that demonstrates a recognized defect in material or workmanship within the following warranty period schedules. The warranty period begins at the time of purchase and will be enforced according to the original commercial invoice date. If the original receipt is not available the warranty period term will begin with the battery's manufacturing date code.

Starter Battery Product Warranty

Crown Battery's Automotive, Heavy Duty Commercial, Severe Duty Commercial and Seasonal Marine starter batteries are supplied with a 12 Month Free Replacement warranty guarantee. Seasonal Utility Starter batteries are supplied with a 6 Month Free Replacement warranty guarantee.

Deep Cycle Battery Product Warranty

Crown Battery's Seasonal and Commercial Deep Cycle batteries are supplied with a 12 Month Free Replacement warranty guarantee.

Renewable Power Battery Warranty

Crown Battery's CRP Monobloc Series batteries are supplied with a 24 Month Free Replacement warranty guarantee.

Crown Battery's CRP Power Module Series batteries are supplied with a 60 Month Free Replacement warranty guarantee.

AGM Deep Cycle Battery Warranty

Crown AGM Deep Cycle batteries are supplied with a 24 Month Free Replacement warranty guarantee when installed in Renewable Energy applications.

Crown AGM Deep Cycle batteries are supplied with a 12 Month Free Replacement warranty when installed in EV, Motive Power or Mobile Equipment applications.

Crown Battery reserves the right to limit warranty coverage for batteries installed in applications or operating environments known to subject batteries to high temperature or accelerated wear. The warranty does not apply to the use of undersize batteries, batteries used in systems with a daily depth of discharge greater than 50% of rated capacity or when batteries are damaged from incorrect charging system configuration or electrical system malfunction.

Product Support & Warranty Claim Support Authorized

Crown Battery resellers can submit warranty claims to Crown Battery's SLI Product Support Desk via email or fax using a Crown Battery inspection report or an approved Agent inspection form. Reports must be submitted with all fields completed. It is the option of Crown Battery to request additional inspection details such as digital photos, manufacturing codes, electrolyte samples or to authorize the return of batteries to Crown Battery's factory operations for advanced inspection.

You can reach Crown Battery's Product Support Desk by telephone, 8:00 AM - 4:30 PM North American Eastern Standard Time, and via email:

SLI Product Support Desk: +1.203.756.2161 | +1.203.756.8602
gkesilewski@crownbattery.com